

DECEMBER 2015

PORTOLA SPRINGS COMMUNITY ASSOCIATION

www.PortolaSprings.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 16775 Von Karman, Ste. 100, Irvine, CA 92606

COYOTE ACTIVITY UPDATE

Following the recent coyote activity in the Portola Springs area of north Irvine, professional trappers in coordination with the California Department of Fish and Wildlife (CDFW) successfully trapped and euthanized a coyote, which CDFW has confirmed has been positively linked to three of the five human bite incidents that occurred between May and October. While there is a likelihood that the same coyote may have been responsible for the other one scratch and two bite incidents, it cannot be confirmed due to lack of available physical evidence in those cases. Irvine Police Department (IPD) Animal Services has contacted the impacted families to inform them that the coyote they encountered has been trapped and euthanized. IPD will continue to consult with CDFW concerning future coyote management and conduct coyote patrols and high-intensity hazing as needed.

CITY OF IRVINE EVENTS IN DECEMBER

Holiday Toy Drive

Help make the season brighter for Irvine's adopted Marine Battalion families by a donating new, unwrapped gift suitable for infants or children through age 12. Donations accepted at the Irvine Civic Center, Irvine Police Department and Orange County Great Park Visitors Center. Toys will also be collected at the Winter Wonderland-Joyful Jingles event on December 6. For more information, visit cityofirvine.org or call 949-724-6606.

December 6th 5-8 p.m.

Winter Wonderland

Celebrate winter as snow falls over the Irvine Civic Center and the community gathers for games, crafts, music, hot chocolate, entertainment and food. The City's newest event includes a Joyful Jingles holiday concert and visit from Santa Claus. Admission is free. For more information, call 949-724-6606 or visit cityofirvine.org.

WINTER SOCIAL EVENT SATURDAY, DECEMBER 5TH

There are two events to enjoy, both located at 95 Ranchland! Join us for the Portola Springs Texas Holdem' Prize Tournament 7:15 PM to 10:15 PM. This event is for ages 12 and up. Pre-registration required (cost to participate is \$15 for residents, \$20 for resident guests). Participants will receive a t-shirt and light refreshments. The champion will receive a Portola Springs champion bracelet. No cash rewards. Seats will be limited to 64 total- 8 tables of 8.

We will also have a sweet treat and trackless train and holiday activity for younger children from 5:45 PM to 7:15 PM.

BOARD OF DIRECTORS:

President: Wendy Fox
Vice-President/Treasurer: Janet Stimson
Secretary: Indu Terrell

NEXT BOARD MEETING:

Thursday, December 10, 2015
3:30 p.m. at Lomas Valley Clubhouse
95 Ranchland, Irvine, CA 92618

The final agenda will be posted on the community website. You may also obtain a copy of the agenda by contacting management at 949-838-3245.

ASSOCIATION MANAGER:

Kara Gonzalez, CMCA
Phone: 949-838-3245
Fax: 949-833-0919
kgonzalez@keystonepacific.com

Emergency After Hours: 949-833-2600

COMMON AREA ISSUES, POOL KEYS & CLUBHOUSE RESERVATIONS:

Katin Horan
Phone: 949-838-3201
khoran@keystonepacific.com

PATROL SERVICE:

Elite Enforcement Security Solutions
Phone: 714-801-4385

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

Log onto www.portolasprings.org to submit work a request or address change; Get the latest community news & updates; Obtain minutes, newsletters, policies, forms; Access your account online; Pay your HOA bill online; Find out about upcoming community events, and more! Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.

DECEMBER 2015 REMINDERS

- **Keystone Pacific Closed in Observance of the Holiday Season -**
 - * Christmas Eve - Thursday, December 24th
 - * Christmas Day - Friday, December 25th
 - * New Year's Eve - Thursday, December 31st

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

- Street Sweeping Day - 1st & 3rd Fridays by City of Irvine.
- Trash Pick-Up Day - Wednesday. Please remove trash cans from the common areas within 12 hours of service. This is a requirement of the CC&R's.
- Clubhouse Wi-Fi at Lomas Valley and Silverado
Public Wifi: LomasValleyPark-Public/SilveradoPark-Public
 No Wi-Fi Password

COYOTE WARNING REMINDERS

We have seen an increase in coyote activity throughout the community. Please use caution and take a moment to review the following tips for the safety of you and your pets.

<http://www.ci.irvine.ca.us/ipd/divisions/animalservices/coyotebulletin.asp>

BE A RESPONSIBLE PET OWNER

Pets must be on a leash at all times regardless of the size of your pet. Also, no one wants to step in dog feces while out walking their dog. Please pick up after your animal. Please refrain from placing used doggie bags into the planters. When the association pays a vendor to remove dog poop, it costs everyone in the association money. Problems associated with animals, including noise disturbances and defecation must be directed to Animal Control at (949) 724-7740. No animals, including dogs, cats, birds and other domesticated animals, are permitted in any pool area or common facilities at any time.

CLUBHOUSE RESERVATIONS

Download the reservation packet and get many of your questions answered about clubhouse reservations at www.portolasprings.org. A security deposit, rental fee and insurance endorsement are required at least 15 days in advance of your event. No amplified music is allowed (no pro DJ or band gear). Clubhouse reservations are permitted from 10 a.m. – 11:59 p.m. daily. Please call Katin at (949) 838-3201 or email khoran@keystonepacific.com to check availability, save a date and obtain more information.

DID YOU KNOW...?

- If you sell your home, you are responsible to ensure your buyer receives your common area key fobs.
- If you are a resale owner, you are responsible to ensure your "inherited" key fobs are re-registered under the new household name.
- Failure to pay the monthly assessment can result in your key fobs being deactivated until your account is paid current.

SUB-ASSOCIATION INFORMATION:

Bougainvillea, By KB Home
Los Arboles, By Taylor Morrison
 Management Representative:
 Crummack-Huseby, Inc.
 1 Spectrum Pointe, Suite 320
 Irvine, CA 92630
 (949) 367-9430

Decada, By California Pacific Homes
Primrose at Decada, By KB Home
 Management Representative:
 Accell Property Management
 23046 Avenida de la Carlotta, Suite 700
 Laguna Hills, CA 92653
 (949) 581-4988

Sendero, By John Laing Homes
 Management Representative:
 Powerstone Property Management
 16470 Bake Parkway
 Irvine, CA 92618
 (949) 716-3998

Vientos, By California Pacific Homes
Primrose at Vientos, By KB Home
Luna, By California Pacific Homes
Citrine, California Pacific Homes
 Management Representative:
 BHE Management Corporation
 P.O. Box 7736
 Laguna Niguel, CA 92607
 (949) 363-1963

Colibri, By Ryland Homes
Manzanita, By Richmond American Homes
Paloma, By Brookfield Homes
San Carlos & Agave, By William Lyon Homes
Casero, By Standard Pacific
Ironwood, By KB Home
Sevilla, By Van Daele
Willow, By KB Homes
Cariz, By Tri Pointe Homes
 Management Representative:
 Keystone Pacific Property Management
 16845 Von Karman, Suite 200
 Irvine, CA 92606
 (949) 833-2600

Las Colinas, Las Ventanas, Serra, Quintera, Sage and Garden Hill are not sub associations. All communication should be sent to Keystone Pacific Property Management.

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.