

June 2016

PORTOLA SPRINGS COMMUNITY ASSOCIATION

www.PortolaSprings.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 16775 Von Karman Ave, Ste. 100, Irvine, CA 92606

VACATION OR SHORT-TERM RENTALS

Any owner found to be in violation of the short-term rental/transient tenancy policy will be called to a hearing and face potential fines. If you discover a listing on Airbnb.com or any similar site, please email a copy of the listing to Kara Foley at kfoley@keystonepacific.com. You may also report the infraction to the City of Irvine as well.

NEW PARKS AND POOLS

We expect that the new parks and pools in Enclave 3, located off Modjeska, will open this month. We are looking forward to the value these new amenities will add to our community!

Portola Springs Community Wide Garage Sale

Saturday, June 4, 2016

7 AM until 12 PM

Sign up and receive a free donut!

gaylenerice@gmail.com

Sponsored by Gaylene Rice with
First Team Real Estate



WHAT DOES SUSPICIOUS LOOK LIKE?

Vehicles, whether occupied or not, may be suspicious or signify a crime in progress. The following behaviors may indicate a suspicious person: Anyone entering your neighbor's house, when you know they are not there, could possibly be a burglar. Someone waiting in front of a house, particularly if owners are absent. Peering into a parked car. Soliciting door-to-door, refusing to show a business license, or are seen peering into windows or entering side or rear yards. Posing as utilities personnel but without proper uniform or identification.

Your Help Is Needed

If you see a crime being committed, report it immediately and accurately. Even a five minute delay in reporting can significantly reduce the chance of catching the criminal.

Write It Down!

As soon as possible, write down anything and everything you can remember. Do not rely on your memory. It is very easy to get things mixed up or forget details – especially if you were a victim of a crime. Be as precise as you can and try to avoid guessing. Irvine Police Department (949) 724-7149 OR www.irvinepd.org.

BOARD OF DIRECTORS:

President: Wendy Fox
Vice-President/Treasurer: Janet Stimson
Secretary: Indu Terrell

NEXT BOARD MEETING:

Wednesday, June 8, 2016
3:30 p.m. at Lomas Valley Clubhouse
95 Ranchland, Irvine, CA 92618

The final agenda will be posted on the community website. You may also obtain a copy of the agenda by contacting management at 949-838-3245.

ASSOCIATION MANAGER:

Kara Foley, CMCA
Phone: 949-838-3245
kfoley@keystonepacific.com

Emergency After Hours: 949-833-2600

COMMON AREA ISSUES, POOL KEYS & CLUBHOUSE RESERVATIONS:

Katin Horan
Phone: 949-838-3201
khoran@keystonepacific.com

PATROL SERVICE:
Courtesy Patrol Specialists
Phone: 714-669-2736

**BILLING QUESTIONS/ ADDRESS
CHANGES/ WEBSITE LOGIN:**
Phone: 949-833-2600
customercare@keystonepacific.com

Log onto www.portolasprings.org to submit work a request or address change; Get the latest community news & updates; Obtain minutes, newsletters, policies, forms; Access your account online; Pay your HOA bill online; Find out about upcoming community events, and more! Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.

June 2016 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day - 1st & 3rd Fridays by City of Irvine.
- Trash Pick-Up Day - Wednesday. Please remove trash cans from the common areas within 12 hours of service. This is a requirement of the CC&R's.
- Clubhouse Wi-Fi at Lomas Valley and Silverado
Public Wifi: LomasValleyPark-Public/SilveradoPark-Public
No Wi-Fi Password
- **Meeting date change for June**-The new meeting date is Wednesday, June 8th at 3:30 PM, 95 Ranchland, Irvine, CA

COYOTE WARNING REMINDERS

We have seen an increase in coyote activity throughout the community. Please use caution and take a moment to review the following tips for the safety of you and your pets. <http://www.ci.irvine.ca.us/ipd/divisions/animalservices/coyotebulletin.asp>

BE A RESPONSIBLE PET OWNER

Pets must be on a leash at all times regardless of the size of your pet. Also, no one wants to step in dog feces while out walking their dog. Please pick up after your animal. Please refrain from placing used doggie bags into the planters. When the association pays a vendor to remove dog waste, it costs everyone in the association money. Problems associated with animals, including noise disturbances and defecation must be directed to Animal Control at (949) 724-7740. No animals, including dogs, cats, birds and other domesticated animals, are permitted in any pool area or common facilities at any time.

CLUBHOUSE RESERVATIONS

Download the reservation packet and get many of your questions answered about clubhouse reservations at www.portolasprings.org. A security deposit, rental fee and insurance endorsement are required at least 15 days in advance of your event. No amplified music is allowed (no pro DJ or band gear). Clubhouse reservations are permitted from 10 a.m. – 11:59 p.m. daily. Please call Katin at (949) 838-3201 or email khoran@keystonepacific.com to check availability, save a date and obtain more information.

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

SUB-ASSOCIATION INFORMATION:

**Bougainvillea, By KB Home
Los Arboles, By Taylor Morrison**

Management Representative:
Crummack-Huseby, Inc.
1 Spectrum Pointe, Suite 320
Irvine, CA 92630
(949) 367-9430

**Decada, By California Pacific Homes
Primrose at Decada, By KB Home**

Management Representative:
Accell Property Management
23046 Avenida de la Carlotta, Suite 700
Laguna Hills, CA 92653
(949) 581-4988

Sendero, By John Laing Homes

Management Representative:
Powerstone Property Management
16470 Bake Parkway
Irvine, CA 92618
(949) 716-3998

Vientos, By California Pacific Homes

**Primrose at Vientos, By KB Home
Luna, By California Pacific Homes
Citrine, California Pacific Homes**

Management Representative:
BHE Management Corporation
P.O. Box 7736
Laguna Niguel, CA 92607
(949) 363-1963

Colibri, By Ryland Homes

**Manzanita, By Richmond American Homes
Paloma, By Brookfield Homes
San Carlos & Agave, By William Lyon Homes
Casero, By Standard Pacific
Ironwood, By KB Home**

Sevilla, By Van Daele

Willow, By KB Homes

Cariz, By Tri Pointe Homes

Management Representative:
Keystone Pacific Property Management
16775 Von Karman, Suite 100
Irvine, CA 92606
(949) 833-2600

**Las Colinas, Las Ventanas, Serra, Quintera,
Sage and Garden Hill** are not sub associations.
All communication should be sent to Keystone Pacific Property Management.