

November 2016

PORTOLA SPRINGS COMMUNITY ASSOCIATION

www.PortolaSprings.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 16775 Von Karman Ave, Ste. 100, Irvine, CA 92606

VACATION OR SHORT-TERM RENTALS

Any owner found to be in violation of the short-term rental/transient tenancy policy will be called to a hearing and face potential fines. If you discover a listing on Airbnb.com or any similar site, please email a copy of the listing to Kara Foley at kfoley@keystonepacific.com. You may also report the infraction to the City of Irvine as well. **Please note that the minimum fine is \$1,000.00 and doubles with each subsequent hearing.**



TRASH CAN ETIQUETTE

Each individual trash can in the community belongs to an assigned homeowner. They are each numbered and many have addresses written upon them. Please remember that these are **not for public use**. If you are in the community and you need to dispose of anything, especially dog feces, please do not use another homeowner's trash can. Often times they are out because they were just emptied and no one wants to come home to a trash can that was just emptied and then subsequently filled with another person's trash or worse yet, dog feces! Also, please remember to store your trash cans in your garage or side yard after pick up. Parking and aesthetics are impacted when cans are left out.



USE CAUTION WHEN PLAYING OUTSIDE IN ALLEYWAYS

Many of the homes in the community have alleyways. Please use caution when children are playing outside. It is safest for them to play in the nearby parks. When playing outside your garage, please be sure to keep a close eye on them as cars will frequent those areas.

BOARD OF DIRECTORS:

President: Wendy Fox
Vice-President/Treasurer: Alex Gurski
Secretary: Indu Terrell

NEXT BOARD MEETING:

Thursday, December 8, 2016
3:30 p.m. at Lomas Valley Clubhouse
95 Ranchland, Irvine, CA 92618

The final agenda will be posted on the community website. You may also obtain a copy of the agenda by contacting management at 949-838-3245.

ASSOCIATION MANAGER:

Kara Foley, CMCA, AMS
Phone: 949-838-3245
kfoley@keystonepacific.com

Emergency After Hours: 949-833-2600

COMMON AREA ISSUES, POOL KEYS & CLUBHOUSE RESERVATIONS:

Katin Horan
Phone: 949-838-3201
khoran@keystonepacific.com

PATROL SERVICE:
Courtesy Patrol Specialists
Phone: 714-669-2736

**BILLING QUESTIONS/ ADDRESS
CHANGES/ WEBSITE LOGIN:**
Phone: 949-833-2600
customercare@keystonepacific.com

Log onto www.portolasprings.org to submit work a request or address change; Get the latest community news & updates; Obtain minutes, newsletters, policies, forms; Access your account online; Pay your HOA bill online; Find out about upcoming community events, and more! Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.

SWIM TEAM INFORMATION:
<http://portolaspringsstorm.swim-team.us/>

November 2016 REMINDERS

- Keystone Pacific Closed in Observance of Thanksgiving - Thursday, November 24th & Friday, November 25th
For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day - 1st & 3rd Fridays by City of Irvine.
- Trash Pick-Up Day - Varies depending on location. For your service day, please visit www.wm.com. Please remove trash cans from the common areas within 12 hours of service. This is a requirement of the CC&R's.
- Clubhouse Wi-Fi at Lomas Valley and Silverado
Public Wifi: LomasValleyPark-Public/SilveradoPark-Public
No Wi-Fi Password

COYOTE WARNING REMINDERS

We have seen an increase in coyote activity throughout the community. Please use caution and take a moment to review the following tips for the safety of you and your pets. <http://www.ci.irvine.ca.us/ipd/divisions/animalservices/coyotebulletin.asp> . If you are interested in the coyote watch program, please email Kara at kfoley@keystonepacific.com.

BE A RESPONSIBLE PET OWNER

Pets must be on a leash at all times regardless of the size of your pet. Also, no one wants to step in dog feces while out walking their dog. Please pick up after your animal. Please refrain from placing used doggie bags into the planters. When the association pays a vendor to remove dog waste, it costs everyone in the association money. Problems associated with animals, including noise disturbances and defecation must be directed to Animal Control at (949) 724-7740. No animals, including dogs, cats, birds and other domesticated animals, are permitted in any pool area or common facilities at any time.

CLUBHOUSE RESERVATIONS

Download the reservation packet and get many of your questions answered about clubhouse reservations at www.portolasprings.org. A security deposit, rental fee and insurance endorsement are required at least 15 days in advance of your event. No amplified music is allowed (no pro DJ or band gear). Clubhouse reservations are permitted from 10 a.m. – 11:59 p.m. daily. Please call Katin at (949) 838-3201 or email khoran@keystonepacific.com to check availability, save a date and obtain more information.

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

SUB-ASSOCIATION INFORMATION:

Bougainvillea, By KB Home
Los Arboles, By Taylor Morrison
Management Representative:
Crummack-Huseby, Inc.
1 Spectrum Pointe, Suite 320
Irvine, CA 92630
(949) 367-9430

Decada, By California Pacific Homes
Primrose at Decada, By KB Home
Management Representative:
Accell Property Management
23046 Avenida de la Carlotta, Suite 700
Laguna Hills, CA 92653
(949) 581-4988

Sendero, By John Laing Homes
Management Representative:
Powerstone Property Management
16470 Bake Parkway
Irvine, CA 92618
(949) 716-3998

Legado, By Brookfield Homes
Management Representative:
Professional Community Management
27051 Towne Center Drive, Suite 200
Foothill Ranch, CA 92610
(800) 369-7260

Vientos, By California Pacific Homes
Primrose at Vientos, By KB Home
Luna, By California Pacific Homes
Citrine, California Pacific Homes
Silverleaf, California Pacific Homes
The Vine, By William Lyon Homes
Indigo, By California Pacific Homes
Management Representative:
BHE Management Corporation
P.O. Box 7736
Laguna Niguel, CA 92607
(949) 363-1963

Colibri, By Ryland Homes
Manzanita, By Richmond American Homes
Paloma, By Brookfield Homes
San Carlos & Agave, By William Lyon Homes
Casero, By Standard Pacific
Ironwood, By KB Home
Sevilla, By Van Daele
Willow, By KB Homes
Cariz, By Tri Pointe Homes
Management Representative:
Keystone Pacific Property Management
16775 Von Karman, Suite 100
Irvine, CA 92606
(949) 833-2600

Las Colinas, Las Ventanas, Serra, Quintera, Cressa, Sage and Garden Hill are not sub associations.
All communication should be sent to Keystone Pacific Property Management.